CUSTOM 4CARE

Custom4Care

Service programs for you

Wide range of after-sales services offers the functions needed to optimize the timing and improve the efficiency, simplifying business processes and reducing costs. The technical expertise of Custom staff will always be at your disposal. The different levels of Custom4Care allow to choose the best solution for the needs of your company. Our international presence guarantees global coverage and standards.

Custom4Care CLASSIC

The Custom Classic package offers 1 or 2 years warranty service extension. Repair service and replacement within 15 working days.

Custom4Care PLUS

The Plus package offers optimal protection with 3 or 5 years coverage and Priority access to the Help Desk. Turn-Around Time is guaranteed within 5 working days.

CUSTOM

EIGENSCHAFTEN

	CUSTOM 4CARE CLASSIC	CUSTOM 4CARE CLASSIC	CUSTOM 4CARE PLUS	CUSTOM
	1 YEAR	2 YEARS	3 YEARS	5 YE
D4 LABEL PRINTER	✓	✓	✓	✓
K-RANGER			✓	✓
P-RANGER			✓	✓
P-SCANRANGER			✓	
SCANRANGER			✓	✓

TECHNISCHES DATENBLATT

	CUSTOM 4CARE CLASSIC	CUSTOM 4CARE PLUS
General description	BASIC assistance	MAXIMUM protection
Lenght	1 or 2 year	3 or 5 year
Turn-Around-Time	15 Business Days	5 Business Days
Priority access to Help desk	Mon - Fri from 8:30 am to 6:30 pm (local time)	Mon - Fri from 8:30 am to 6:30 pm – Sat from 8:30 am to 12:30 am + Priority Ticket
Shipping	One way ground (outbound)	Two way express
Coverage	Standard warranty for manufacturer defects	Full coverage (defects, wear& tear, accidental)
Available on	Data Intelligence products	

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Die technischen Daten auf dieser Website sind unverbindlich und können ohne vorherige Ankündigung geändert werden.
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